MEMBER'S JOURNEY

1

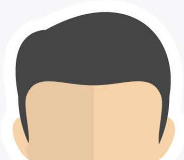
Overseas worker receives call from their family.

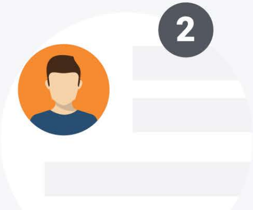
2

Family member is sick and requires medical evaluation

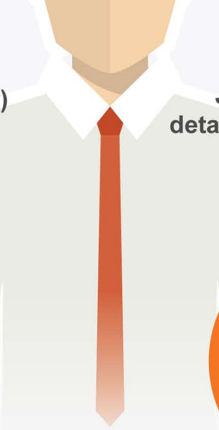
MEET JOHN

1
HælthTech
••••••
••••••





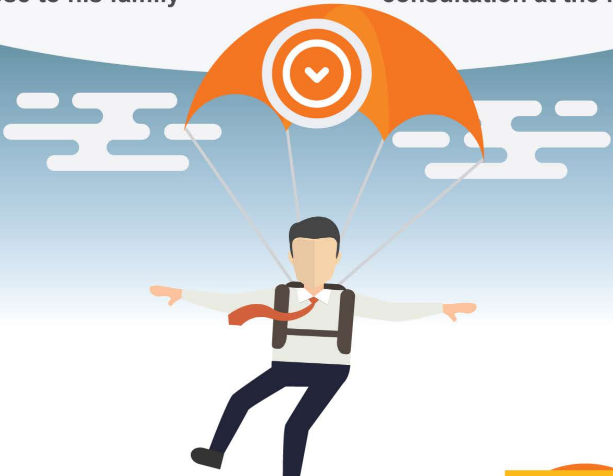
John (oversease worker)
logs into HælthLink



John creates patient
details of his family member

John finds hospital
close to his family

John books and pays for
consultation at the hospital



HælthLink Gateway sends consultation confirmation to John

HælthLink Gateway sends consultation details to the hospital (including payment confirmation)

HælthLink Gateway sends consultation details to the family member including reference code used for confirmation at the hospital

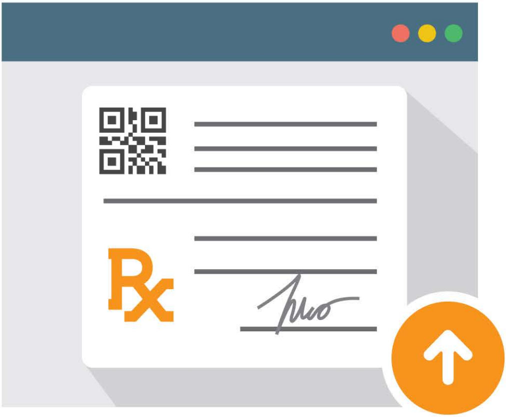
1. Hospital receives the family member and performs the requested treatment

2. Hospital provides details of the consultation to John

1. John reviews the feedback from the hospital

and takes appropriate action

2. John purchases medicines using the HælthLink platform based on the prescription provided by the hospital. He uploads the prescription and completes the transaction



HælthLink Gateway sends the prescription confirmation to John

HælthLink Gateway sends the prescription details to the pharmacy (including payment confirmation)

HælthLink Gateway sends the pharmacy details to the family member including the reference code for collecting the prescription

HælthTech
Ensuring Better Health